

Managed ISA Application Form

This document together with the Barclays Wealth Terms and Conditions (the “Barclays Wealth Terms”) and the Barclays Stockbrokers Managed ISA Additional Terms (the “Additional Terms”) (and any other terms and conditions that we agree with you in writing concerning the management of your Individual Savings Account (“ISA”) and any additional information we provide to you in writing as to our charges, commissions and interest rates) forms a legal agreement (the “Agreement”) that seeks to define the basis on which we will provide to you our Managed ISA service. The Agreement only applies to that service.

The law favours written agreements, so it is important that you read the documents setting out the Agreement carefully to ensure that they contain everything that you want and do not contain anything you are not prepared to agree to. You should ensure you have been provided with a copy of the Barclays Wealth Terms and the Barclays Stockbrokers Managed ISA Additional Terms. You should keep a copy of these in a safe place. If you have any concerns or want to change any provision of the Agreement at any time, please raise it with us so that, if necessary, an appropriate amendment can be made.

Minimum and maximum investment £7,200.

This subscription relates to the Tax Year (please complete) and to each subsequent Tax Year until further notice.

Personal details

Title	<input type="text"/>	Evening Tel No.	<input type="text"/>
First Name(s)	<input type="text"/>	Email	<input type="text"/>
Surname	<input type="text"/>	Do you pay tax? (Please tick as appropriate)	Yes <input type="checkbox"/> No <input type="checkbox"/>
Date of Birth	<input type="text"/> / <input type="text"/> / <input type="text"/>	Which country are you resident in for tax purposes?	<input type="text"/>
Permanent Residential Address	<input type="text"/>	National Insurance No.	<input type="text"/>
Postcode	<input type="text"/>	Please tick this box if you do not have a National Insurance number.	<input type="checkbox"/>
If outside UK mainland, which country do you live in?	<input type="text"/>	Please note that if you do not provide a National Insurance Number, we may, at our discretion, provisionally open the account but you will have 30 days to supply any missing information.	
Nationality	<input type="text"/>	Previous Address (if you have lived at the above address for less than three years)	<input type="text"/>
Please tick this box if you are an employee/pensioner of Barclays Group.	<input type="checkbox"/>	<input type="text"/>	
Please tick this box if you are acting on behalf of the Investor under legal authority (see Declaration section).	<input type="checkbox"/>	<input type="text"/>	
Daytime Tel No.	<input type="text"/>	<input type="text"/>	

Managing your fees and income

Please indicate how you would like to pay your fees and receive your dividend income. (Tick one Option only).

- 1) **From my ISA** – Please take fees from, and pay dividend income to, my ISA.
- 2) **From my Chosen Account** – Please take fees from, and pay dividend income to, my Chosen Account (Direct Debit required).
- 3) **From my Chosen Account/ISA** – Please take fees from my Chosen Account and pay dividend income to my ISA (Direct Debit required).

If you have chosen Option 1 or 3, please select how you want to receive your dividend income. (Tick one box only).

- Automatic Dividend Reinvestment – Please use dividend income to buy shares.
- Shares – Please add share dividends to my ISA.
- Cash – Please pay cash dividends to my ISA.

Cash withdrawals

Please tick this box if you would like to be able to make cash withdrawals from your ISA for the purpose of their payment into your Chosen Account.

Chosen Account details

Bank/Building Society	<input type="text"/>
Branch Name	<input type="text"/>
Sort Code	<input type="text"/> - <input type="text"/> - <input type="text"/>
Account Number	<input type="text"/>

Please ensure that you have completed your Chosen Account details to nominate the bank/building society account where you would like your dividend income to be paid.

If we do not receive a Direct Debit with Option 2 or 3, we will revert to Option 1.

If you do not have a Barclays Bank account, you must send us an original bank/building society statement from your Chosen Account that is not more than three months old. It must show your name and current address.

IMPORTANT

To complete this application, you will need:

- A signed Managed ISA Funding Form
- Any CREST Transfer Forms and share certificates (if funding your ISA using shares)
- A signed cheque from your personal or a joint bank account, payable to "Barclays Stockbrokers" (if you are paying cash into your ISA).

Please return your completed Application Form to:

Barclays Stockbrokers Limited, ISA New Business Department, Tay House, FREEPOST (KE2462), Glasgow G2 4BR.

Your completed Application Form must reach us at least ten Working Days before the end of the Tax Year if you want to fund your ISA using shares. If you are only paying cash into your ISA then your application must reach us one business day before the end of the Tax Year.

Declaration and Authority

You are applying to subscribe to a Managed ISA with Barclays Stockbrokers Limited (the ISA Provider). The first Tax Year to which this Application Form relates is detailed overleaf and then each subsequent Tax Year until further notice.

You declare that:

1. you are 18 years of age or over;
2. you are a resident and ordinarily resident in the United Kingdom (or, if not so resident, you are either: performing duties of a public nature as a Crown employee serving overseas and are paid out of the public revenue of the United Kingdom; or you are married to, or in a civil partnership with, such a person); I will inform ISA Provider if I cease to be so resident and ordinarily resident or to perform such duties or be married to, or in a civil partnership with, a person who performs such duties.
3. You have not subscribed and will not subscribe more than £7,200 in total to a Cash ISA and a Stocks and Shares ISA in the same tax year;
4. all subscriptions made, and to be made, to this ISA shall comprise of cash or investments which belong to you;
5. you have not, and will not, subscribe to any other Stocks and Shares ISA in the Tax Year for which this application is made or in any year to which a subscription is made to this Stocks and Shares ISA; and
6. to the best of your knowledge and belief, the information provided by you in this Application Form is complete, accurate and not misleading.
7. Where an application is made on behalf of the Investor: I (the undersigned) hereby declare and agree the above and declare that I am the legally appointed representative of the Investor by authority granted to me by:

(Please tick as appropriate)

- Guardianship;
- Power of Attorney;
- Continuing Power of Attorney;
- Enduring/Lasting Power of Attorney;
- Appointment under Court Order;

You authorise us, Barclays Stockbrokers Limited:

- (a) to act in accordance with the investment instructions contained in the Stocks and Shares ISA Application Form – Part 2;
- (b) to hold cash subscriptions, ISA investments, interest, dividends and any other rights or proceeds in respect of those investments, and any other cash otherwise arising in connection with your ISA;
- (c) to make on your behalf any claims to relief from tax in respect of ISA investments;
- (d) on your written request, to transfer or pay to you all ISA investments, interest, dividends, rights or other proceeds in respect of such investments or any other cash held in your ISA; and

- (e) to deduct from your Chosen Account (if applicable) all fees and other sums payable in accordance with the Agreement.

You agree:

- (i) to be bound by the Barclays Wealth Terms and the Managed ISA Additional Terms;
- (ii) to inform us promptly if any amount is paid into your ISA that does not belong to you or if point 2 above ceases to be the case;
- (iii) you will not receive interest on your investment cheque pending the ISA being opened; and
- (iv) that we, Barclays Stockbrokers Limited:
 - may make credit reference, identity, fraud, money laundering and other enquiries and searches;
 - may disclose full account information to credit reference agencies, fraud prevention agencies and insurance companies. You understand that credit reference agencies will maintain a record of our searches and the information we give them, and if you give us false or inaccurate information or we suspect fraud we will record this with fraud prevention agencies. The records and information may be used by insurers, other lenders and other organisations to make assessments for credit and to help make decisions on you or other members of your household on credit, motor, household, life and other insurance facilities (including handling any claims), for debt tracing and to prevent fraud and money laundering. Please note that records held by credit reference agencies may be linked to records about persons financially associated with you. Your application may be assessed by reference to any of these "associated" records; and
 - may collect and use information about you as set out in Paragraph 30 of the Barclays Wealth Terms including: processing information about how you use and manage your accounts (e.g. transactions made); use information supplied by you to inform you about products and services which may be of interest to you; the circumstances in which we will disclose your information to other people including regulatory authorities; use your information relating to medical, health, lifestyle, ethnic background and criminal offences alleged or otherwise for purposes of administration and product or service identification; and the transfer of your information within the Barclays Group or to service providers located in other countries.

You understand that you can request not to receive details of other products or services that may be of interest to you by writing, quoting your account number(s), to: Data Protection Co-ordinator, Barclays Stockbrokers Limited, Tay House, 300 Bath Street, Glasgow G2 4LH.

Please sign below

I agree to the declaration above.

Applicant signature **X**

Date

Date

□□ / □□ / □□

Portfolio number

□□□□ / □□□□ / □□□□

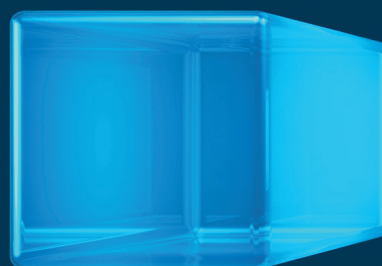
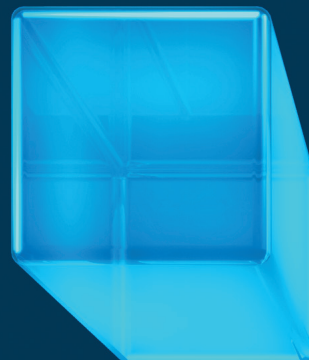
Authorised Representative signature **X**

Date

Please return this completed additional subscription form with your cheque, share certificate(s) and transfer form(s), as applicable. These need to reach us no later than ten business days before the end of the tax year if you are sending shares, or one business day before the end of the tax year, if you are sending cash only. Please send to: Barclays Stockbrokers Limited, ISA New Business Department, Tay House, FREEPOST (KE2462), Glasgow G2 4BR.

For office use only

Date Sort Code Staff No. Source
Outlet Staff name Premier Intro code



Managed ISA forms

for funding, Direct Debits and stock transfers

Your **Managed** ISA checklist

This booklet contains forms to let us know how you want to fund your ISA, set up a Direct Debit and transfer shares you already own into your ISA. If you need any help completing your application, please call 0845 601 7788*.

To open your ISA we need you to fill in both the Managed ISA Application Form and the relevant forms in this booklet.

Opening your ISA – your checklist

Please tick the boxes as you go through the paperwork. You can keep this checklist so that you know what you have done, and what you've not done.

- Your Managed ISA Application Form** – complete, sign and date the Application Form. Check you have filled in your full name (not just your initials), your address, date of birth and National Insurance number. Let us know if you don't have a National Insurance number.
- Your Managed ISA Funding Form** – it is essential that you fill in all the relevant parts of this form.
- Your Direct Debit form** – it is important that you complete and sign this form unless you want to have your fees taken from and income paid to your ISA. Please check that your Bank/Building Society account details are correct and that your account can accept debits and credits. We need this form to take our fees from your account.
- If you are completing a Direct Debit form and wish to use an account with a bank other than Barclays** – you must send us an original bank/building society statement for your Chosen Account and an original utility bill or credit card statement. These items (which are all proof of your identity) must show your name and current address and, they must not be more than three months old.

Funding your ISA – your checklist

- If you send us cash** – make the cheque payable to “Barclays Stockbrokers Limited”. We cannot accept post-dated cheques. We'll accept a cheque from a recognised financial institution on your behalf as long as your name and account number is endorsed on it.
If you send us shares -
- Held in your own name only** - please sign a separate CREST Transfer Form for each stock. We will fill in the rest of the Transfer Forms for you. You will find the forms in this booklet. If you need extra forms, you can use photocopies as long as you sign each photocopy separately, or call us on 0845 601 7788* and we will send you some extra forms.
- Held in your spouse's name only** – your spouse must sign the Special Stock Transfer Form on the front and back, and you must complete a CREST Transfer Form for each stock. This will transfer the shares over to your name only.
- Held in joint names with your spouse** – you must sign the CREST Transfer Form and both holders must sign the Special Stock Transfer Form on the front and the back.
- From a SAYE or Profit Sharing Scheme** - please make sure you have signed the CREST Transfer Form and the Special Stock Transfer Form. Please also send us a copy of the Notice of Exercise (for SAYE) or Appropriation Notice Form (for Profit Sharing Schemes).
- Your share certificate** – please send us the original certificate when transferring shares into your ISA or funding your ISA using shares, together with your completed Application Form and relevant Transfer Forms.

* Lines are open (excluding bank holidays) from 7:30am to 8:30pm Monday to Thursday, from 7:30am to 6:00pm Friday and from 9:00am to 2:00pm Saturday. Calls made to 0845 numbers will cost no more than 4p per minute, plus 6p call set-up fee (current as at November 2007) for BT residential customers. The price on non-BT phone lines may be different. You can only use these numbers if you are calling from within the UK. If calling from outside the UK, please call +44 141 352 3947. Calls may be recorded to monitor the quality of our service, to check instructions and for security purposes.



Instruction to your **Bank** or Building Society to pay by Direct Debit

Please fill in the whole form using a ballpoint pen and return it to:

Barclays Stockbrokers Limited, Tay House, 300 Bath Street, Glasgow G2 4LH.

Name(s) of account bank or building society holder(s):

Originator's Identification Number:

6	2	4	4	4	2
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Bank or Building Society Account No:

Instruction to your Bank or Building Society

Please pay Barclays Stockbrokers Limited, Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

Branch Sort Code (from the top right hand corner of your cheque):

I understand that this Instruction may remain with Barclays Stockbrokers Limited and if so, details will be passed electronically to my Bank or Building Society.

Banks and Building Societies may not accept Direct Debit Instructions for some types of accounts.

Name and full postal address of your Bank or Building Society:

To the Manager

 Postcode

Signature(s)

Date

For joint accounts both parties must sign.



This guarantee should be retained by the Payer.

The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change, Barclays Stockbrokers Limited will notify you 14 Working Days in advance of your account being debited or as otherwise agreed.
- If an error is made by Barclays Stockbrokers Limited or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to: Barclays Stockbrokers Limited, Tay House, 300 Bath Street, Glasgow G2 4LH.



Managed ISA: Funding Form

Minimum and maximum investment £7,200.

1. Funding your ISA with – cash

I want to subscribe £

2. Funding your ISA with – your existing shares

If you want to use shares you already own to fund your Managed ISA, we must sell them and then put the cash proceeds into your ISA. Please give your dealing instructions in this section. (If you are selling shares not held on a MarketMaster® account, please complete a Transfer Form for each holding.)

I want to sell shares from my MarketMaster® account. My account number is

Please sell the stock(s) listed below and add the proceeds to my Managed ISA.

I want to sell

Company name and description of shares (eg. Boots PLC ord 25p)

Value of shares to be sold

No. of shares to be sold

<input type="text"/>	£ <input type="text"/>	or	<input type="text"/> shs
<input type="text"/>	£ <input type="text"/>	or	<input type="text"/> shs
<input type="text"/>	£ <input type="text"/>	or	<input type="text"/> shs
<input type="text"/>	£ <input type="text"/>	or	<input type="text"/> shs
<input type="text"/>	£ <input type="text"/>	or	<input type="text"/> shs
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<input type="text"/>	£ <input type="text"/>	or	<input type="text"/> shs
<input type="text"/>	£ <input type="text"/>	or	<input type="text"/> shs
<input type="text"/>	£ <input type="text"/>	or	<input type="text"/> shs
<input type="text"/>	£ <input type="text"/>	or	<input type="text"/> shs

We will sell the shares in the order you list them.

3. Funding your ISA with – SAYE and Profit Sharing Scheme Shares

I want to directly transfer my shares from an approved company share scheme into my Managed ISA.

I want to directly transfer

Company name and description of shares (eg. Boots PLC ord 25p)	Shares to value of	Quantity	Date of Exercise of option/release from UK Trust
<input type="text"/>	£ <input type="text"/>	<input type="text"/> shs	<input type="text"/>

Please make sure you have signed and enclosed both a CREST Transfer Form and a Special Stock Transfer Form. We also need a copy of the Notice of Exercise/Appropriation Notice.

Please sign below

First names(s)

Surname

Signature

Date

CREST Transfer Form

Above this line is for Registrar's use

Counter Location Stamp

Barcode or
reference

SDRN

Above this line for completion by the depositing system-user only.

Consideration Money

Certificate(s) Lodged with Registrar
(To be completed by Registrar)

Name of
Undertaking

Description
of Security

Amount of shares or other security in words

Figures

Please complete
form in type or in
block capitals.

Name(s) of
registered holder(s)
should be given in
full; the address
should be given
where there is only
one holder.

In the name(s) of

Designation (if any)

If the transfer is
not made by the
registered holder(s),
insert also
the name(s)
and capacity
(eg. executor(s)) of
the persons making
the transfer.

Balance certificate(s) required

I/We hereby transfer the above security out of the name(s) aforesaid into the name(s) of the system-member set out below and request that the necessary entries be made in the undertaking's own register of members.
Signature(s) of transferor(s)

Stamp and depositing system-user

Please sign here 

- 1.
- 2.
- 3.
- 4.

A body corporate should execute this transfer under its common seal or otherwise in accordance with applicable statutory requirements.

Date:

Full name(s) of
the person(s) to
whom the security
is transferred.

Such person(s)
must be a
system-member.

Participant ID

Member Account ID

Reference to the
Registrar in this form
means the registrar
or registration agent
of the undertaking,
not the Registrar
of Companies at
Companies House.

CREST Co Limited is delivering this transfer at the direction and on behalf of the depositing system-user whose stamp appears herein and does not in any manner or to any extent warrant or represent the validity, genuineness or correctness of the transfer instructions contained herein or the genuineness of the signature(s) of the transferor(s). The depositing system-user by delivering this transfer to CREST Co Limited authorises CREST Co Limited to deliver this transfer for registration and agrees to be deemed for all purposes to be the person(s) actually so delivering this transfer for registration.

This form should be used only for a transfer of a certificated unit of a security to a CREST member to be held by a CREST member in uncertificated form. It should not be used for conversion of a unit held by a CREST member into uncertificated form.

The CREST rules require that this form be used for the transfer of a unit of a certificated security to a CREST member to be held by that member in uncertificated form. Any such transfer on this form is exempt from stamp duty.

Special Stock Transfer Form

(Above this line for Registrar's use only)

		Certified lodged with Registrar
Bargain Reference No.		
Consideration money	£	(for completion by the Registrar/Stock Exchange)

Full Name of Company

Description of Security

Please leave blank, Barclays Stockbrokers will complete these boxes for you.

Hundreds of Millions	Tens of Millions	Millions	Hundreds of Thousands	Tens of Thousands
Thousands	Hundreds	Tens	Units	Part Units

Total in Figures

Please print your full name and address.

In the name(s) of

Account Designation

I/We hereby transfer the above security out of the name(s) aforesaid to the person(s) named below or to the several persons named in part 2 of *Brokers Transfer Forms relating to the above security*. DELETE WORDS IN ITALICS EXCEPT FOR STOCK EXCHANGE TRANSACTIONS. Signature(s) of Transferor(s)

Stamp of Selling Broker(s) or, for transactions which are not stock exchange transactions, of Agents(s) if any, acting for the Transferor(s).

Please Sign Here

All registered holders of these shares must give their signature(s).

1	<input style="width: 100%;" type="text"/>
2	<input style="width: 100%;" type="text"/>
3	<input style="width: 100%;" type="text"/>
4	<input style="width: 100%;" type="text"/>

Date

Bodies corporate should execute under their common seal

Full name(s) and postal address(es) (including County or, if applicable, Postal District Number) of the person(s) to whom the security is transferred. Please state title, if any, or whether Mr., Mrs., Ms. or Miss

<input type="text"/>	
<input type="text"/>	
<input type="text"/>	Postcode <input style="width: 100%;" type="text"/>

PLEASE COMPLETE IN TYPE-WRITING OR IN BLOCK CAPITALS

I/We request that such entries be made in the register as are necessary to give effect to this transfer.

Stamp of buying broker(s) (if any)

Stamp or name and address of person lodging this form (if other than the buying Broker(s))

Form of certificate required where transfer is exempt from stamp duty

Instruments executed on or after 1st May 1987 effecting any transactions within the following categories are exempt from stamp duty:

- A. The vesting of property subject to a trust in the trustees of the trust on the appointment of a new trustee, or in the continuing trustees on the retirement of a trustee.
- B. The conveyance or transfer of property the subject of a specific devise or legacy to the beneficiary named in the will (or his nominee). Transfers in satisfaction of a general legacy of money should not be included in this category (see category D below).
- C. The conveyance or transfer of property which forms part of an intestate's estate to the person entitled on intestacy (or his nominee). Transfers in satisfaction of the transferees entitlement to cash in the estate of an intestate, where the total value of the residuary estate exceeds that sum, should not be included in this category (see category D below).
- D. The appropriation of property within section 84(4) of the Finance Act 1985 (death: appropriation in satisfaction of a general legacy of money) or section 84(5) or (7) of that Act (death: appropriation in satisfaction of any interest of surviving spouse and in Scotland also of any interest of issue).
- E. The conveyance or transfer of property which forms part of the residuary estate of a testator to a beneficiary (or his nominee) entitled solely by virtue of his entitlement under the will.
- F. The conveyance or transfer of property out of a settlement in or towards satisfaction of a beneficiary's interest, not being an interest acquired for money or money's worth, being a conveyance or transfer constituting a distribution of property in accordance with the provisions of the settlement.
- G. The conveyance or transfer of property on and in consideration only of marriage to a party to the marriage (or his nominee) or to trustees to be held on the terms of a settlement made in consideration only of the marriage. A transfer to a spouse after the date of marriage is not within this category, unless made pursuant to an ante-nuptial contract.
- H. The conveyance or transfer of property within section 83(1) of the Finance Act 1985 (transfers in connection with divorce etc.).
- I. The conveyance or transfer by the liquidator of property which formed part of the assets of the company in liquidation to a shareholder of that company (or his nominee) in or towards satisfaction of the shareholder's rights on a winding-up.
- J. The grant in fee simple of an easement on or over land for no consideration in money or money's worth.
- K. The grant of a servitude for no consideration in money or money's worth.
- L. The conveyance or transfer of property operating as a voluntary disposition inter vivos for no consideration in money or in money's worth nor any consideration referred to in section 57 of the Stamp Act 1891 (conveyance in consideration of a debt etc.).
- M. The conveyance or transfer of property by an instrument within section 84(1) of the Finance Act 1985 (death: varying disposition.)

(1) I/We hereby certify that the transaction in respect of which this transfer is made is one which falls within the category (2) above. (1) I/We confirm that (1) I/We have been duly authorised by the transferor to sign this certificate and that the facts of the transaction are within (1) my/our knowledge (3).

- (1) Delete as appropriate.
- (2) Insert "(A)," or "(B)" or appropriate category.
- (3) Delete second sentence if the certificate is given by the transferor or his solicitor.

Signature(s)

Description ("Transferor," "Solicitor," etc.)

Date

- If the above certificate has been completed, this transfer does not need to be submitted to the Controller of Stamps but should be sent directly to the Company or its Registrars.
- If the above certificate is not completed, this transfer must be submitted to the Controller of Stamps and duly stamped. (See below.)

Form Of Certificate Required Where Transfer Is Not Exempt But Is Not Liable To Ad Valorem Stamp Duty

Instruments of transfer, other than those in respect of which the above certificate has been completed, are liable to a fixed duty of 50p when the transaction falls within one of the following categories:

- (a) Transfer by way of security for a loan or re-transfer to the original transferor on repayment of a loan.
- (b) Transfer, not on sale and not arising under any contract of sale and where no beneficial interest in the property passes: (i) to a person who is a mere nominee of, and is nominated only by, the transferor; (ii) from a mere nominee who has at all times held the property on behalf of the transferee; (iii) from one nominee to another nominee of the same beneficial owner where the first nominee has at all times held the property on behalf of that beneficial owner.

(Note: This category does not include a transfer made in any of the following circumstances: (i) by a holder of stock, etc., following the grant of an option to purchase the stock, to the person entitled to the option or his nominee; (ii) to a nominee in contemplation of a contract for the sale of the stock, etc., then about to be entered into; (iii) from the nominee of a vendor, who has instructed the nominee orally or by some unstamped writing to hold stock, etc., in trust for purchaser, to such purchaser.)

(1) I/We hereby certify that the transaction in respect of which this transfer is made is one which falls within the category (2) above.

- (1) Delete as appropriate.
- (2) Insert "(a)," or "(b)" or appropriate category.
- (3) Here set out concisely the facts explaining the transaction. Adjunction may be required.

(3)

Signature

Description

Date

Note: The above certificate should be signed either by all the transferors and transferees, or a member of a Stock Exchange or a Solicitor acting for one or other of the parties, or an accredited representative of a bank. In other cases the certificate should be signed by a Solicitor or other person (eg. a bank acting as trustee or executor) having a full knowledge of the facts.

We are committed to providing equal access to our services for all customers with disabilities. Full details of Barclays services and facilities can be found in our brochure “Disabled customers – making our services available”. All of our literature can be provided in Braille, large print or audio tape on request, within a reasonable timescale, by calling 0845 601 7788* (via TextDirect if appropriate).

* Lines are open (excluding bank holidays) from 7:30am to 8:30pm Monday to Thursday, from 7:30am to 6:00pm Friday and from 9:00am to 2:00pm Saturday. Calls made to 0845 numbers will cost no more than 4p per minute, plus 6p call set-up fee (current as at November 2007) for BT residential customers. The price on non-BT phone lines may be different. You can only use these numbers if you are calling from within the UK. If calling from outside the UK, please call +44 141 352 3947. Calls may be recorded to monitor the quality of our service, to check instructions and for security purposes.